

Our Values

Compassion

Respect

Kindness

Integrity

Inclusiveness

Our Purpose

Is to offer care of the highest possible standard consistent with UPA's Christian commitment and the expectations of society

Our Philosophy of Care

The United Protestant Association, (UPA) is a Christian organisation that aims to provide quality service and care. We believe that every person that we care for has the right to live in peace with dignity, respect and security. That right does not diminish, irrespective of age.

We welcome people from all religious and cultural backgrounds. We convey compassion, kindness, respect and honesty in our work.

Our staff and volunteers encourage and empower those we care for, to choose their own path.

Mindful of how we ourselves would like to be treated, we aim to provide a caring atmosphere, of Christian love and understanding. When we have failed to live up to our Values, Purpose or Philosophy of Care, we will seek to make amends.