

## UPA Retirement Villages – screening questionnaire



United in Christian Care

UPA is taking all reasonable measures to ensure the ongoing safety of residents, clients, employees and volunteers. This includes implementing a Coronavirus (COVID-19) Management Action Plan which involves tightening our existing infection control at all UPA sites, screening across all sites and services, and cancelling events considered to be high risk. Whilst dealing with a complex and chaotic challenge, there are some simple but absolutely essential matters to be given critical attention – particularly hand washing, maintaining social distancing and minimising contact with others.

### Screening Procedures

UPA requires that any employee, volunteer, client, agency staff, contractor or visitor completes a screening questionnaire when visiting a UPA residential facility, receiving a home care service or visiting or providing service to residents in a UPA retirement village. Screening questions have been and will continue to be updated to reflect the Department of Health's latest advice.

Screening is an important tool in controlling COVID-19 by minimising the risk of contact with people who may be at risk of contracting the virus and to assist in tracing contacts should the virus be detected on a UPA site.

Anyone answering “yes” to any of the questions, and/or exhibiting flu like symptoms, will not be permitted on a UPA site including Retirement Villages. Where possible UPA will screen all visitors and contractors to UPA retirement villages however we ask that any visitors to your home complete the questionnaire and that you keep them for in a safe place for if they are needed. The questionnaire needs to be completed every time someone comes to your home, even if it is multiple times. Tracing contacts requires accurate information including dates and times. UPA does not wish to invade your privacy however we are living in uncertain times and need to work together to try and stop the spread of this disease. We will ask for the questionnaires should it be necessary but do seek your assistance in completing them as a matter of normal day to day living.

You have been provided with some copies of the questionnaire however if you require more please let your Retirement Village Coordinator know before you run out.

Screening will continue until the Federal Government lifts the obligation from Aged Care Providers and we seek your ongoing assistance and patience.

Kind Regards,

Steve Walkerden  
General Manager