



UNITED PROTESTANTS ASSOCIATION

68 NILE STREET ORANGE NSW 2800

PHONE: 6362 7820

GENERAL INFORMATION FOR ENTRY INTO RESIDENTIAL AGED CARE – IN  
CONJUNCTION WITH THE CONSUMER HANDBOOK

Residential Aged Care provides care for older people who for a variety of reasons are no longer able to live at home. Residential aged care can be offered as either permanent or short-term care. Short-term care in an aged care home is called *residential respite care*.

UPA is pleased to offer both permanent and short-term residential aged care at our Central West facilities which include Ascott Gardens, Orange and Prunus Lodge, Molong. Both Ascott Gardens and Prunus Lodge provide specialist care for people living with dementia in secure homelike cottages.

**Ascott Gardens** is a spacious aged care facility offering beautifully styled, modern facilities for 78 consumers. Consumers are offered large single rooms with ensuite, a king single bed and designer bed linen throughout the recently renovated facility. Rooms also include built in wardrobe/dressing table, bedside table and are fitted with reverse cycle air-conditioning, phone, TV & computer outlets with free Wi-Fi access. ensuites have non-slip floors, hand-held showers, and arm supports for ease of toileting.

The six cottages provide sunny rooms with large windows looking out over landscaped gardens in most rooms. Professional and highly experienced staff, including RNs provide 24/7 care to consumers and an Emergency call button provides 24/7 supervision at all times.

A spacious lounge room (35.1m<sup>2</sup>) with attached dining (26.5m<sup>2</sup>) and activity room has a large TV and piano offering a light homely feel. Large windows offer views over the gardens whilst the office situated in the area enables staff to monitor consumers at all times. Covered outside areas are available for consumers and family use.

The facility provides meals prepared on site in modern purpose built kitchens. Visitors may dine with consumers for a small fee. A range of social programs is designed to meet the spiritual and cultural needs of our consumers. These include bus outings, café corner, church services and celebrations in recognition of special days e.g. Melbourne Cup, St Patricks day. A hairdresser is on-site daily and regular podiatry and physiotherapy is also available.

Cedar and Poppy are the two secure dementia cottages offering all the amenities of the general area with the addition of sensor monitoring ensuring the highest level of supervision is provided at all times.

**Prunus Lodge** is situated in the historical town of Molong and provides single room plus ensuite accommodation to 28 consumers, 12 of those for consumers requiring a secure area. The lodge is staffed 24/7 by a professional and highly experienced aged care team that is passionate about creating a home-like environment.

The facility has undergone recent renovation providing consumers with modern rooms with built in wardrobe/dressing table, bedside table, high/low king single bed with comfortable mattresses and a sunny outlook overlooking landscaped gardens. Rooms are fitted with reverse cycle air conditioning, phone and TV outlets and a 24/7 emergency call button providing a high level of supervision.

A well-appointed central lounge provides a warm and inviting environment leading to a spacious dining room. Meals are prepared on site in our modern purpose built kitchens with menus developed in consultation with consumers and our Nutritionist. Outside landscaped gardens and a raised garden bed allow consumers to participate in gardening activities or relax in the well maintained and comfortable outdoor furniture.

A range of social programs is on offer, designed to meet the recreational, spiritual and cultural needs of our consumers. These include bus outings, Café on Bell, church services, high teas and days designed to celebrate special occasions e.g. Melbourne Cup, St Patricks Day. A Hairdresser, podiatrist and physiotherapist are on-site as required and in-room media and meals for visitors can be arranged for a small fee.

Rose Cottage – the secure dementia cottage, provides all the amenities of the general area with the additional security of key code entry ensuring the highest level of supervision at all times.

### Step 1: Are you eligible?

If you are considering moving into an aged care facility, you will first need an assessment with a member of an Aged Care Assessment Team (ACAT). You are welcome to have someone else with you (a friend or family member) during the assessment for extra support. The team will talk to you about your current situation and help you work out what your options are. These assessments are fully funded by the Australian Government to determine your eligibility for subsidised aged care services.

To access an assessment for Residential Aged Care you must contact “My Aged Care” in the first instance. Call **1800 200 422** or visit **[myagedcare.gov.au](http://myagedcare.gov.au)**  
Following your assessment, you will receive a letter to tell you what type of services you are eligible for and approved to receive.

## Step 2: Inspecting the Facility.

We recommend that you visit our wonderful facilities to help you to find out what you can expect – it also allows you to see what our accommodation is like and the types of care, many services and activities that UPA can offer.

It is essential to make an appointment for an inspection; which will be conducted by our Admissions Officer.

## Step 3: How do I Apply?

You will need to complete our “*Application for Residency*” form and return it to our Regional Office at 68 Nile Street, Orange.

To apply to have your fees and charges subsidised by the Australian Government, you will need to fill out the ***Permanent Residential Aged Care – Request for a Combined Assets and Income Assessment form (SA457)*** and submit it to Department of Human Services (Centrelink) or the Department of Veterans Affairs.

We suggest that you apply for this assessment as soon as possible to ensure easier and more timely access to entering care; as the assessment may take some weeks to be obtained.

## Step 4: What do you need to pay?

With all aged care services in Australia, it is expected that you will contribute to the cost of your care if you can afford to do so.

Consumers can choose to pay for their accommodation by a refundable deposit, a daily payment, or a combination of both.

A refundable deposit is paid as a lump sum amount. A daily payment accrues daily and is paid periodically for example fortnightly.

A combination payment includes both a partial lump sum and daily payments.

Fees associated with your care at UPA are as follows:

- Refundable Accommodation Deposit (RAD):

This is also commonly referred to as the “bond” This is determined by The Department of Human Services (Centrelink) and is based on the assessment of your income and assets.

The Maximum Refundable deposit (RAD) is:

Ascott Gardens (Orange)    \$400,000.00

Prunus Lodge (Molong)    \$250,000.00

- Daily Accommodation Payment (DAP):

Ascott Gardens (Orange)    \$65.32

Prunus Lodge (Molong)    \$40.82

- Example of combination payment:

Ascott Gardens (Orange)	50% refundable deposit of \$200,000.00 and 50% daily payment of \$32.66
Prunus Lodge (Molong)	50% refundable deposit of \$125,000.00 and 50% daily payment of \$20.42

- Daily Fee:

The daily fee for full residential aged care at UPA facilities is set at 85% of the basic pension. This is indexed by the Government and is increased twice a year, when the pension is increased. This is currently set at \$51.21 per day or \$716.94 per fortnight.

Within 28 days after the date of entry you may choose to pay the Accommodation Payment or Accommodation contribution (if payable) by:

- Daily payments; or
- Refundable deposit; or
- A combination of refundable deposit and daily payments

However; if you do not choose how to pay within those 28 days, you must pay by daily payments.

*Please note that additional fees may be charged according to the Department of Human Services means test result. There are annual and lifetime caps that apply to the means-tested care fee. For an estimate of fees go to [www.myagedcare.gov.au/fee-estimator/residential-care/form](http://www.myagedcare.gov.au/fee-estimator/residential-care/form). UPA recommend you seek independent financial advice.*

Residential Respite Care consumers are also required to complete the ACAT assessment. However, you will not have to pay the Refundable Accommodation Deposit or any means tested care fees. The daily fee is set at 85% of the basic pension and is currently set at \$51.21 per day or \$716.94 per fortnight.

Further information is also obtained in the Consumer Handbook

We look forward to assisting you with accessing aged care accommodation at our facilities. Please don't hesitate to contact us on 6362 7820 or email on [upacw@centralwest.upa.org.au](mailto:upacw@centralwest.upa.org.au) should you have any further queries regarding this information.